## Red White and Bourbon 45

## **Refund Policy**

Red White and Bourbon 45 wants to be transparent and ethical in all of our transactions. We strive to be the leader in client/customer service and care. If we do not meet your expectations or we use a supplier that lets you down, please let us know immediately. We will strive to make it right!

If you are unhappy we ask that you let us know first and give us the opportunity to make it right.

Thank you!

Please be advised that we are a print on demand company. That means that our suppliers do not make your product until you place the order. To reduce costs to both our customers and the company, please be sure to order the correct size. Our clothing runs true to size and there is a size chart on every product. Due

to the fact that the supplier will not accept a return, returns and refunds are at the discretion of administration.

**Returns for Damaged Products** 

Ok. So your wonderful buy was not so wonderful and did not meet your expectations. That's OK. No hurt feelings

Red White and Bourbon 45 will happily accept returned products as long as the request is received by us within 30 days from the day you received the product. Please see below for exceptions to returns.

Return of products - The products must be returned in the original packaging, unopened, and unused. Please do not use the product and then return it. That is just not OK (yes, people really do that).

Return of clothing - Clothes may be returned as long as the tags are still attached and the clothing has never been washed or worn. Once tags are removed and clothing is washed you cannot return it. Please try it on as soon as you get it. Clothing must be free of stains, animal hair, or damage.

Return of skin care products - Some suppliers of skin care products do not offer a return on their products unless the

product is damaged. These products will be clearly marked on the product description page.

Products exempt from return policy - Some skin care products, food products, earrings, custom orders, print on demand products such as T-Shirts, last chance purchases, clearance items, and holiday items after the holiday has passed.

Returns are at the discretion of the suppliers and the retailer.

The retailer has the right to refuse a refund if we believe there is any abuse of the refund policy..

Refunds must also have a proof of purchase. With no proof of purchase there is no refund.

The return shipping cost will be paid by the customer and must include tracking.

Red White and Bourbon 45 and our suppliers are not responsible for lost packages that are lost during the return process. Once we receive the product, your refund will be processed and you will receive the full amount paid for the product unless the supplier charges a restocking fee. This information will be listed on the product description page.