# **Red White and Bourbon 45**

# **Shipping Policy**

**Order Processing Time** 

Most orders are processed and shipped within 5 (Five) business days. Some instances may occur where there will be a delay in processing and shipping.

Once the order is shipped out and received by the carrier, we will provide you with a tracking number so you can start stalk your package.

Please allow 48-72 hours for the tracking information to be updated once it leaves the supplier.

Damaged Packages

If your carrier does not realize how great your new product is and damages your amazing product, we will replace it. See return policy above.

Lost Packages

If the carrier does realize how great your new product is and delivers it to their home instead of yours, email us and we will replace it.

#### **Shipping Restrictions**

We are unable to ship products to a P.O Box or a Military Address. I know that stinks so sorry..

# **Shipping Address Changes**

If you figured out that you shipped your cool products to the wrong address, email us and we will do our best to fix it for you. If the product has already shipped, we cannot do anything.

### **Shipping Methods**

There are 5 shipping methods that Red White & Bourbon uses. Some are awesome and well... some are not.

- 1) Standard Shipping Free. The cool one is Standard FREE shipping. This is where we will pay for the shipping because we are just that awesome.
- 2) Flat Rate Economy Shipping 5 to 8 business days for items weighing 0-5lbs for \$5.00

- 3) Flat Rate Economy 5 to 8 business days for items weighing 5lbs 70lbs for \$20
- 4) Flat Rate Standard 3 to 4 business days for items 0lbs 1lbs for \$7.00
- 5) Flat Rate Standard 3 to 4 business days for items 1lbs 5lbs for \$10.00

Not all products can be expressed shipped. Information will be in the cart.

The shipping rates may change depending how much the carrier charges us. He/She has to eat too.

#### **Shipping Times**

We try to be the best and get your stuff to you as soon as possible. Typical shipping times in the same region of the country range from 5-7 business days. It can be longer if it is going all the way across the country. In that case it can take up to 30 days.

Express shipping takes 1-3 days.

What effects how soon it will be before you are using your comfy product depends on the time of year (such as Christmas), supplier issues which are out of our control, and national or international shipping and supply chain issues such as what we are facing right now. Don't get me started!

We are excited for you to get your stuff too but once the order leaves our hands it is out of our hands (literally) so we ask that everyone be patient and reach out with any concerns and we will get through this together.

Contact us via email at RedWhiteandBourbon45@gmail.com